

Crisis Interventionist
Family Support Services
1770270

FAMILY SUPPORT SERVICES
JOB DESCRIPTION
CRISIS INTERVENTIONIST

TITLE: Crisis Interventionist
CLASSIFICATION: Full Time/Non-Exempt
SUPERVISOR: Director of Crisis Services

POSITION SUMMARY:

The Crisis Interventionist will be responsible for providing crisis intervention to victims of family violence and sexual assault by telephone or face-to-face crisis support sessions, and at The Bridge Children's Advocacy Center and North West Texas Healthcare Systems. The CI will also engage in case management, BIPP partner follow up, legal advocacy, community education, and volunteer training seminars.

DUTIES AND RESPONSIBILITIES:

1. Provide individual support and advocacy sessions to assist sexual assault and family violence victims seeking assistance, advocacy, information and referrals. Network and coordinate with community resource providers for support, assistance, and services. Provide legal advocacy, court accompaniment and additional necessary services.
2. Participate on the Volunteer Advocate team, responding to calls for Northwest Texas Hospital ER, The Bridge Children's Advocacy Center, and other medical facilities for sexual assault and domestic violence intervention, on a schedule basis or as needed.
3. Maintain accurate client records and compile monthly statistical data in a timely manner as required by grant funding provided to the agency for crisis services.
4. Provide follow-up services, make appropriate referrals for therapy and/or counseling to victims of family violence and sexual assault.
5. Implement supportive and educational programs for victims of family violence and sexual assault.
6. Participate in planning and executing awareness events during April for Sexual Assault Awareness Month and October for Domestic Violence Awareness Month. Engage in community education events, presenting to area groups, colleges, community partners, and other groups requesting information on domestic violence and sexual assault.
7. Work with the Director of Crisis Services and the full Crisis Team addressing issues and/or concerns regarding the continuum of care for victims of family violence and sexual assault.

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8. Contact victims of domestic violence as assigned by the Battering Intervention and Prevention Program Coordinator, in order to assess safety, provide information and referrals, and engage in advocacy services as requested by the victim. Document phone and mail contact as required by the BIPP guidelines.
9. Provide educational groups on financial abuse and financial stability with The Allstate Foundation's Purple Purse Program, to victims of family violence.
10. Participate in training sessions for the Volunteer Advocate Program, educating on issues of sexual assault and family violence.
11. Act as a back-up for other Crisis Team members, performing other duties as assigned by the Director of Crisis Services or the Chief Executive Officer.

QUALIFICATIONS:

1. Bachelor's Degree preferred in psychology, sociology, or other behavioral science, with at least two years' experience in crisis intervention.
2. Experience in planning, organizing, and implementing quality programs and services geared specifically to crisis intervention and support.
3. Valid Texas Driver's License and proof of liability insurance.
4. Clean criminal background check.
5. Ability to operate a computer, general office machines, and equipment.

PHYSICAL QUALIFICATIONS:

- Ability to sit at a desk and perform routine paperwork
- Ability to communicate by telephone
- Ability to travel between assigned work sites by automobile

I have read and understand the job description as stated above.

Name _____ Date _____